Top Food Retailers and Brands Shine at Images Awards for Excellence in Food & Grocery Retail



The Coca-Cola Golden Spoon Awards are India's premier accolade for excellence in the Food and Grocery retail sector. These prestigious awards honor retailers and brands who lead with innovation, drive sustainable growth, and harness digital transformation to stay ahead in an ever-evolving market. The awards celebrate outstanding achievements in elevating customer experiences and setting industry benchmarks for leadership and success.

By Business of Food Bureau

n November 27. 2024, the IMAGES Group hosted a spectacular ceremony at Hotel Westin, Mumbai, to honor India's top Food and Grocery retailers and brands with the coveted Coca-Cola Golden Spoon Awards. The 2024 edition of India Food Forum gathered industry leaders to celebrate the exceptional achievements and

innovations of food retailers and brands.

Since its inception in 2008, the Coca-Cola Golden Spoon Awards have become a hallmark of excellence in the sector. These awards recognize trailblazing retailers and brands that have not only driven growth but also transformed marketing and distribution strategies, shaping the future of India's vibrant food retail landscape. Powered by Coca-Cola, the awards symbolize innovation, leadership, and enduring success in this

dynamic industry.

Sharing his thoughts on concluding the 2024 edition of the award ceremony, Nikhil Behl, CEO - Food Business, IMAGES Group, said: "What better way to end an ecstatic day than to honour the champions of our industry who have displayed utmost grit, passion and commitment towards challenging the norms and re-shaping the sector with their steadfast approach."



The Jury

- ► Ankur Shiv Bhandari, Managing Director, The Asbiverse Group
- Pakhi Saxena, Business Director- Retail CPG, Wazir Advisors
- Yogesh Samat, Executive Director, Grauer & Weil (India)
- Nandini Kelkar, Director Customer Research, Frost & Sullivan (MEASA)
- Ashish Dhir, Executive Vice President (Consumer and Retail), 1Lattice
- Dr Prabodh S Halde, Chairman. Chamber for Advancement of Small and Medium Businesses

- ► Harshita Gandhi, Founder & Principal Advisor, Fulcrum CPG Labs
- Sonu Shah, Director, Customer Success Retail Vertical India, NielsenIQ
- **Sreyoshi Maitra,** Consumer Insights Lead, Kantar
- Saloni Nangia, President, Technopak
- Viren Razdan, MD, Brand-nomics
- Smita Bhatia, Business Consultant, Third Evesight
- Shardah Uniyal, Marketing Consultant, Lifestyle/Retail/Fashion
- Sumit K Lal, Managing Director, Retail One Solutions and Services

- ▶ Vasanth Kumar, Strategic Coach, Mentor
- Anuj Puri, Chairman & Country Head, Anarock
- Amit Khanna, Partner & Leader, Front Office Transformation, PwC India
- Ravi Wazir, Startup Mentor, Growth Advisor, Leadership Coach, Author
- ▶ Prateek Mishra, Senior Director, Retail & Leisure Advisory, ILL
- Abhinav Joshi, Head of Research -India, Middle East and Africa, CBRE South Asia

And the award goes to...

★IMAGES Most Admired Launch Of The Year



For Flagship Store Launch

Freshpik 1 MG Mall, Bengaluru

Received by: Hameed Khan, Head, Alliances; Avinash Tripathi, Head, Concept; Aditya Saraswat, Head, Operations



For New Store Launch

GoFresh

Chennai

Received by: Hameed Khan, Head, Alliances; Avinash Tripathi, Head, Concept; Aditya Saraswat, Head, Operations



For Brand Debut

Nasta Bazar,

Shela, Ahmedabad

Received by: Nirav Choudhry, Director, Purchase and Mitul Patel, Manager, Purchase

Presented by: Sunil Pissay, Zonal Vice President, Hindustan Coca Cola Beverages

Nominees: National Mart, Athyally Medchal, Hyderabad | The Goan Bakery, Bodakdey, Ahmedabad | More Retail, Sholinganallur, Chennai

★IMAGES Most Admired **Speciality Retailer** Of The Year

★IMAGES Most Admired Retailer Of The Year: **Market Expansion**

Freshpik

Reliance Fresh Signature

Presented by: Arvind Kumar Sharma, CBO, Desai Brothers. Received by: YV Rao, Head, Buying and Merchandising; Avinash Tripathi, Head, Concept; Aditya Saraswat, Head, Operations Presented by: Salil Saxena, National Head West Cluster, Hindustan Coca Cola Beverages

Nominees: MagSon | Nature's Basket | Thaggu Ke Laddu | 7to9 Greenstore

Received by: YV Rao, Head, Buying and Merchandising; Avinash Tripathi, Head, Concept; Aditya Saraswat, Head, Operations

Nominees: National Mart - India Ka HyperMart | Patel's R Mart | Wellness Forever









★IMAGES Most Admired Retailer Of The Year: **Single Store With Highest YoY Growth**

★IMAGES Most Admired Retailer Of The Year: **Innovation In Operational Areas**

LuLu Hypermarket

Presented by: Dr. Prabodh S Halde, Chairman Chamber for Advancement of Small and Medium Businesses

Received by: Noman Aziz Khan, GM Retail

Nominees: Kipps Mart | Nature's Basket | Fresh Signature

Nature's Basket

Innovation in Employee Practices & Customer Experience

Presented by: **Pranav & Madhusudhan,** Vishaal Natural Foods Received by: Shiva Ramachandran, Cluster Head; Rahul Kapoor, Category Head, Experiences; Vijay Dhonde, Cluster Head; Pradeep Shetty, Cluster Head; Zenia Fernandes, HR Manager

Nominees: Nuts 'n' Spices | Daymart

★IMAGES Most Admired Retailer Of The Year: Marketing & Promotions

For Celebrity Endorsement Campaign

For Mass Media Campaign

Freshpik Outlet Launch with Srinidhi Shetty

LuLu Hypermarket

Multi Channel Marketing Strategies Received by: Noman Aziz Khan, GM Retail

Received by: Hameed Khan, Head, Alliances; Avinash Tripathi, Head, Concept; Aditya Saraswat, Head, Operations









For Launch Campaign

Nature's Basket

Artisan Pantry Launch

Received by: Sachin Agarwal, COO and Sameer Sanyashiv, Marketing Manager For Festival Sales Campaign

Wellness Forever

Wellness Mahotsav 2024

Received by: Saibal Chandra Banerjee, Sr. VP Merchandising & CMO; Pankaj Kumar, COO; Saloni Sancheti, Manager Marketing; Siddharth Gandhi, Category Manager, Food

Presented by: Sandeep Ghosh, Business Head, DS SpiceCo.

Nominees: Daymart 9 to 99 Sale | Daymart: #DeyOnamDaymartOnam | Daymart's 99 MARKET | FRESH2DAY: Community Basket Concept | LuLu Hypermarket | Nature's Basket 19th Anniversary Campaign | Spencer's Retail: Your Festive Shopping Destination

★IMAGES Most Admired Category Leader of the Year



Bhavin Gada For Confectionery **Reliance Retail**



Noman Aziz Khan For Meat Fish & Livestock LuLu Hypermarket



Sushil K Singh For Fresh Foods (Fruits & Vegetable) **Reliance Retail**



Mandar Shinde For Beverages Reliance Retail



Mukesh Somra For Processed Food & Savories **Reliance Retail**



Tukaram Gaonkar For Staples Nature's Basket

Presented by: Kabir Gosain, Vice President, Modern Trade and Digital Commerce and Dheeraj Arora, MD & CEO, Hygiene Research Institute

Nominees: Anuj Srivastava, Sr. Category Manager, Reliance Retail | Bharat Gupta, Reliance Retail | Edison Coutinho, Reliance Retail | Girish Kadam, Natures Basket | Manoj Kumar Chandolia, Reliance Retail | Nitin Bhujbale, Reliance Retail | Rahul Kapoor, Nature's Basket | Siddharth Gandhi, Wellness Forever | Suresh Kolamala, Nature's Basket | Yadvendra Singh, Reliance Retail | Zubin Nowrojee, Reliance Retail | Chirag Jain, Reliance Retail | Lily Vincent, Nature's Basket

India Food Forum CCGSA 2024

★IMAGES Most Admired Brand - Retailer Partnership Of The Year: Sales Growth

Conscious Food & Nature's Basket

Presented by: Ushpreet Singh Bawa, Sales, Lead Retail Vertical, Neilson IQ and Alok Seth, GM Sales, Goldiee Group.

Received by: Kartik Yadav, Key Accounts Manager, Conscious Food; Tukaram Gaonkar, Category Head; Namrata Thakur, Category Manager - Staple, Nature's Basket

Nominees: Mondelez India Foods & Smart Bazaar I Yoga Bar & Smart Bazaar | Conscious Food & Nature's Basket | Continental Coffee & Smart Bazaar | Dabur Real Juices & More Retail | Godrej Park Avenue & Smart Bazaar | Saffola Oats and Smart Bazaar | Tong Garden & Smart Bazaar | Wipro Consumer Care & Smart Bazaar | Pringles & Smart Bazaar | Nabati & Nesto Hypermarket



Nabati & Patel Retail

Presented by: Ramdas, COO, Path Finder

Received by: Kirti Thakkar, Category Manager, Patel Retail and Prince Maheshwari, Omni Channel Head - India, Nabati and Team

Nominees: Dabur Honey & More Retail | Godrej Aer & Smart bazaar | Fab & Grace Supermarket | Wonderland Foods & Reliance Smart | Bombay Hot & Smart Bazaar | Hindustan Unilever Ltd & More Retail | Nabati & Patel Retail | Dabur & Blinkit









★IMAGES Most Admired Brand - Retailer Partnership Of The Year: Launch

Tata Soulfull & Smart Point

Presented by: Ravi Wazir. Startup Mentor, Growth Advisor, Leadership Coach, Author and Amit Survavanshi, VP - Sales, Marketing & Supply Chain, Suhana Spices

Received by: Siddhant Bose, Sr. Key Account Manager, Tata Consumer Product and Mukesh Somra, Category Manager, Reliance Retail and

Nominees: Hector Beverages & Reliance Smart | MamaEarth & Smart Bazaar | Tata Soulfull & Smart Point | Heritage Foods & Reliance Smart | Adrish & Freshpik

★IMAGES Most Admired Brand - Retailer Partnership Of The Year: Brand Building

Godrej Genteel & More Retail

Presented by: Sharda Uniyal and Sanjay Arora, General Manager, Suruchi Spices

Received by: Manikanth D, Key Account Manager, GCPL - Genteel; Pranav Rawat, Category Manager, More Retails and Team

Nominees: Godrej Genteel & More Retail | Godrej Kamasutra & Apollo Pharmacy | Dabur Gulabari & Smart Bazaar | Storia & Reliance Smart Bazaar | D'lecta & Nature's Basket

★IMAGES Most Admired Brand - Retailer Partnership Of The Year: Product Innovation

HyFun & Jio Mart

Presented by: Ashish Dhir, Executive Vice President (Consumer and Retail) 1Lattice and Himanshu Arora, National Head (FMCG), SHR Tradecorp Pvt. Ltd.

Received by: Kamlesh Karamchandani, Executive Director - HyFun and Balendu Choudhary, Business Head, Fresh Foods - Reliance Retail and

Nominees: DMB Sweets & Smart Bazaar | HyFun & Jio Mart | Millets & More & Smart Bazaar | Bikano & Smart Bazaar

★IMAGES Most Admired Brand - Retailer Partnership Of The Year: Merchandise Differentiation

Dabur Honey & Smart Bazaar

Presented by: Chef Manjit Singh Gill, President - IFCA, MD, Ecogreen Hospitality

Received by: Deepak Dafauti, Key Account Manager, Dabur Honey and Mukesh Somra, Chief Category Manager, Reliance Retail and Team

Nominees: Dabur Honey & Smart Bazaar | Real Juices & Smart Bazaar | Geki & Jiomart | Hindustan Unilever Ltd & LuLu Hypermarket | Bauli & Reliance Superstore





★IMAGES Excellence Awards: Enhancing Farmer Income and Ensuring Food Safety

★IMAGES Excellence Awards: Empowering Young Minds to Shape the Nation's Future





Reliance Retail's Green Initiative

Presented by: Vijay Vashisht, VP, Safexpress Received by: Partho Dev Sharma, FMCG Food Business Head and Zubin Nowrojee, Category Head, Processed Food

Lulu Hypermarket's CSR Initiative

Presented by: Nikhil Behl, CEO, IMAGES Group Received by: Noman Aziz Khan, GM Retail